

Meeting Agenda

Name of Meeting:	Independent Customer Group	Date:	Friday 28th March
Venue:	Lomond Room, Thistle House, Edinburgh	Time:	10:00 – 16:00
Attendees:	Agnes Robson (Chair), Dawn Griesbach, Lyndsey Stainton, Gordon Matheson, Barry Matheson (online in part), David McLeod, Philip Hogg, Sue Walker, Heather Dickson (online)		
In Attendance:	SW: Chloe Baxter, Molly Horsley, Robert Stewart (online in part)		

Agenda Items

Item	Description	Detail
1	Introduction	Chair's welcome Review of previous meeting minutes
2	Long-Term Strategy Update	The Independent Customer Group received an overview of the responses from the recently closed draft Long-Term Strategy consultation, including key themes and next steps.
3	The role of the ICG in the Business Plan Process	The Independent Customer Group received an overview of how Scottish Water are building the SR27 draft Business Plan and the involvement required of the group as this develops.
4	SR27 Draft Business Plan	The Independent Customer Group received an overview of the SR27 Draft Business Plan, what will be included and what is being done differently from previous SRC periods.
5	SR27 Investment Planning Scenario	The Independent Customer Group received an overview of the changes to the reference scenario that will be included as part of the SR27 draft business plan.
4	AOB Date of Next Meeting: Thursday 24 th April 2025	