



# Keeping you in the picture

## Viaduct Road - Questions & Answers

### **Why are you doing this work?**

The project is to improve the sewer network to improve the water quality and environment of the White Cart Water and reduce the risk of sewer flooding.

### **What type of work are you doing?**

We are installing a 675mm diameter sewer pipe along Viaduct Road.

### **What are the working hours?**

We will be working Monday to Friday from 8am to 6pm. If we are required to work weekends we will letter you in advance.

### **How long will this work take?**

The work on Viaduct Road is expected to take approx. 12 months in total but will be spilt into phases.

### **Why is the road needed to be closed?**

To ensure the safety of the public and workforce and to allow enough space to excavate safely to install the large diameter sewer pipes.

### **What type of noise will I hear?**

There will be noise from construction vehicles i.e. diggers, excavators. During the excavation stage there will be an increase in noise and vibrations to drive metal sheet piles in to secure the excavation.

### **How will my refuse bins be collected?**

Residents should put bins out as normal and our contractor amey Black & Veatch (aBV) will arrange pick up with East Renfrewshire at the end of the work zone and also arrange to bring the bins back to the properties.

**We ask all residents to label their bin with their house number so we can return it to the correct property.**

### **How will I get deliveries to my property?**

We would ask that residents advise the delivery company about the works and if necessary, contact our contractors representatives on site.

### **How will I access my driveway during the work?**

During our works we will be unable provide vehicle access to driveways during 8am to 6pm. Access will also be restricted when the pipework comes in front of your driveway.

### **Where should I park my car?**

We would ask residents to find an alternative location to park their car if you need to use it during the hours from 8am to 6pm. You may wish to contact your insurance company to advise them that there is statutory works being undertaken in your road and you require to park your car off your driveway.

### **Where will your site cabins be located?**

The site cabins will be located in Overlee Playing Fields.

### **How often will the roads be cleaned?**

We will monitor the condition of the roads throughout the works and arrange a road sweeper as and when required.



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### **Will the road be reinstated?**

We understand that even though the works will deliver a benefit for the whole community, they can be an inconvenience for the streets affected during the construction phase. The current road condition of Viaduct Road is in poor condition and suffers from ponding. We shall redesign the grading of the road and resurface the entire length of Viaduct Road with a new tarmac surface.

New LED street lighting will also be installed, and the old overhead street lighting electricity cables will be permanently removed. (We have funded half of the costs of the lighting with the council to provide this benefit to the street).

An element of works will be required at the junction of Linwood Avenue and Viaduct Road. The section of road excavated in this area will be reinstated to current specification. A pre-condition survey, in conjunction with the East Renfrewshire Council Roads Dept, will be completed before the works start and any detriment to the area where we have worked in Linwood Avenue from its current condition will be rectified post completion of the works.

### **What access will there be for emergency services/hospital pick ups?**

We have advised the emergency services of the works and will provide access for emergency vehicles.

### **Will there be a smell from the sewer pipes?**

We do not expect a sewerage smell while we are working on the existing pipework.

**We thank you for your co-operation and understanding whilst we carry out these essential works.**

**If you have any further queries please speak to the site team or contact Scottish Water helpline on 0800 0778778 quoting 'Capital/aBV/401705'**