



Scottish Water

Trusted to serve Scotland

Welcome

Thank you for attending today's event about our lead replacement programme.

With our delivery partner Morrison Construction and RPS, Scottish Water has been developing investment plans to investigate/sample water supplies on our network to decide whether there is lead pipework that requires removing.

The objectives of today's event are:

- To provide information on our plans and seek feedback
- To discuss how we can manage the impact of construction work
- To answer questions and discuss any concerns

We have information on:

- Who we are
- Where this work will take place
- Why the project is required
- What this will involve
- What you will see on completion
- How to contact us should you have a query

We want to continue to keep in touch as our plans progress, therefore please visit www.scottishwater.co.uk or call our Customer Helpline on **0800 0778778** quoting Capital/524364 /Morrison Construction/RPS. You can also email us with any concerns.

 scottishwater.co.uk

 customer.services@scottishwater.co.uk

 **0800 0778778**

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Who we are

Scottish Water working with their delivery partners

On our DV2 projects, such as our lead replacement programme, Scottish Water (SW) frequently works in partnership to develop solutions with trusted partners. On this project, we will have 2 main contractors

Morrison 
Construction

Morrison Construction – a DV2 Delivery Partner working collaboratively with SW, delivering civils Infrastructure investment across the North and East communities. Morrison Construction will be responsible for replacing pipework, as required.


A TETRA TECH COMPANY

RPS – a part of SW water technical consultancy framework and have been involved in a previous lead project for SW. RPS will be responsible for the sampling programme, design programme and reporting to SW on the results throughout.

There may be other subcontractors involved throughout the duration of the project and for varying periods of time, however, it is too soon to identify who they will be at this stage.

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Why this project is required

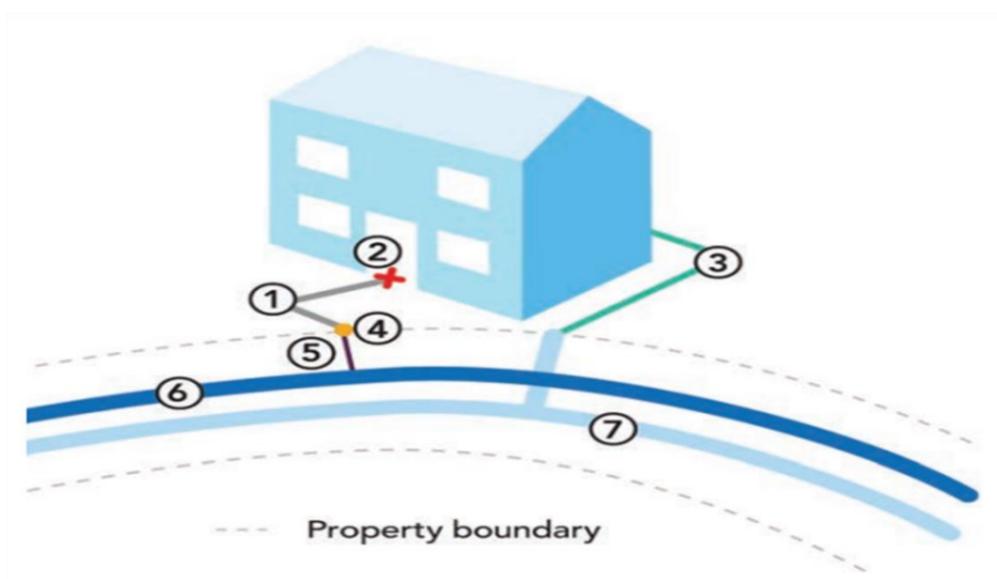
In Scotland, lead does not occur naturally in significant concentrations in our water supplies. The problem arises when drinking water comes into contact with lead supply pipes, lead tanks, lead solder joints on copper pipes, or inferior quality brass fittings and taps. This can result in high lead levels in the drinking water supply.

1. Where lead comes from

Lead service pipes were commonly used until they were phased out during the 1960's and officially became illegal in 1969. Modern service pipes are made of blue plastic.

2. Where we sample.

Water is sampled regularly at our treatment works, service reservoirs and at our customers' taps to monitor the quality of the drinking water. In addition to this, water quality parameters are continuously monitored at major treatment works. Across Scotland, laboratory tests are carried out on water samples for regulatory purposes. Many more samples are taken by staff for operational reasons (e.g. bursts, new mains, complaints). The percentage of all regulatory samples complying with the relevant standards in Scotland is over 99%



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Where

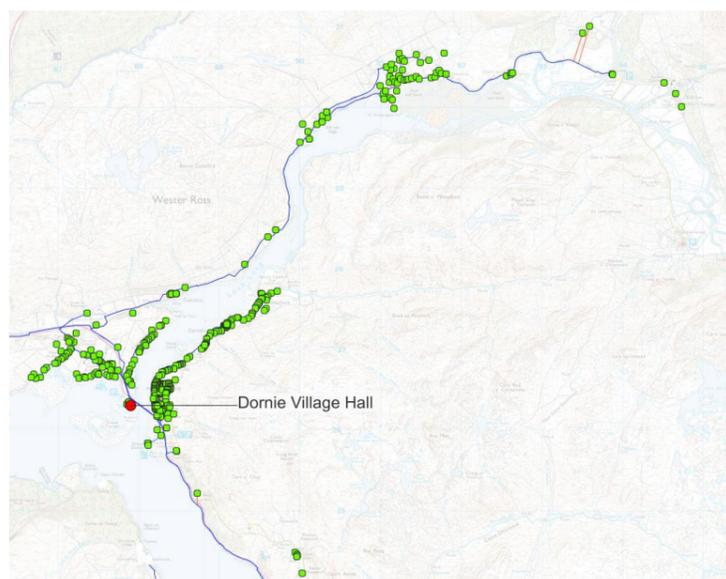
Let us tell you where our lead replacement works will take place.

The entire lead replacement programme will cover the areas depicted in purple on the map below. Due to the complexity of the works, we have split this into 8 phases.



Phase 2:

Phase two sampling works will start w/c 5th February and will cover the areas including Dornie, Ardelve, Keppoch, Conchra, Bundalloch, Allt nan Sugh, Sallachy and Killilan



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