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Boundary Box Advisory Note for Non-Domestic Connections

The following information is for your awareness on our requirements for the boundary box installation on your new approved connection. Please note that any issues that do not conform to the below may result in remedial action on your part to re-excavate and address.

DEPTH Please note while our accepted depth for a service pipe (25mm or 32mm) is 750mm to 1000mm the boundary box **MUST** be installed at 750mm depth. If you are laying the supply pipe deeper than 750mm then the boundary box must be raised to the correct depth with a gradual increase using bedding material. Please note that the use of 90 degree bend fittings to rise the boundary box will not be accepted.

This is to ensure that a meter can be installed within the boundary box chamber upon completion of the connection.

SIZE Boundary box size relates to the connection pipework size **AS WELL AS** the size of meter being installed. Please ensure that you have installed a correctly sized box as this may result in a replacement being requested after connection if it is found that the incorrect size is used.

Meter sizing is dependent on the threading which the meter is screwed into within the boundary box. Typically a boundary box will either allow for a 15mm/20mm meter (which use the same size threading), or a 25mm meter. Your supplier should be able to confirm what size of meter the box can accept if you are unsure.



ALIGNMENT As your track inspection will be on an open excavation we will inspect the box again once your trench has been reinstated. Please note that if the boundary box chamber is not aligned to be completely vertical when reinstating this may cause issues with the subsequent meter install. In this event you will be asked to re-excavate and align the box correctly.

If you have any queries relating to the above guidance you can contact our remote inspection team who will be happy to provide further information. They can be contacted via email: remoteinspections@scottishwater.co.uk